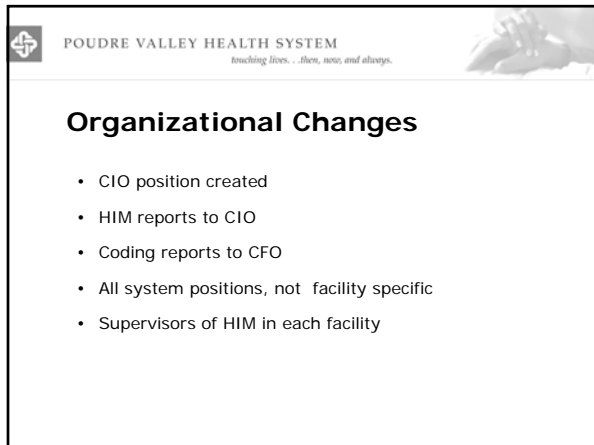


The slide features a header with a large image of hands holding a white ribbon. Below this is a row of five small square images showing various hospital buildings. The main title 'EHR Implementation' is centered in a large, bold font, with the subtitle 'January 2003 - Ongoing' centered below it. At the bottom, the Poudre Valley Health System logo and name are displayed, along with the tagline 'touching lives... then, now, and always.'

EHR Implementation

January 2003 - Ongoing

POUDRE VALLEY HEALTH SYSTEM
touching lives... then, now, and always.

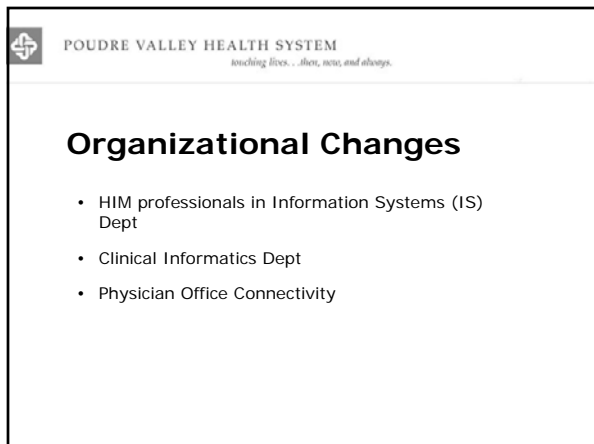


The slide features a header with the Poudre Valley Health System logo and name on the left, and a large image of hands holding a white ribbon on the right. The main title 'Organizational Changes' is centered in a bold font. Below the title is a bulleted list of organizational changes. At the bottom, the Poudre Valley Health System logo and name are displayed, along with the tagline 'touching lives... then, now, and always.'

POUDRE VALLEY HEALTH SYSTEM
touching lives... then, now, and always.

Organizational Changes

- CIO position created
- HIM reports to CIO
- Coding reports to CFO
- All system positions, not facility specific
- Supervisors of HIM in each facility



The slide features a header with the Poudre Valley Health System logo and name on the left, and a large image of hands holding a white ribbon on the right. The main title 'Organizational Changes' is centered in a bold font. Below the title is a bulleted list of organizational changes. At the bottom, the Poudre Valley Health System logo and name are displayed, along with the tagline 'touching lives... then, now, and always.'

POUDRE VALLEY HEALTH SYSTEM
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Organizational Changes

- HIM professionals in Information Systems (IS) Dept
- Clinical Informatics Dept
- Physician Office Connectivity



HIM Department Structure Changes

- Opportunity for staff to work in new facility Feb 2007
- Director moved out of department
- Reduced staff by attrition
- More opportunity for staff development and innovation
- All job descriptions revised



HIM Department Process Changes

- All processes changed to electronic
- Voice recognition for transcription and mandated e-sign for all documents
- Elimination of backlogs in all areas
- No filing
- All reviews done electronically



Role Modifications

- Director not involved with daily operations
- Director focus on EHR implementation and legal definitions – end user issues
- File clerks to scanning techs
- Cross-training dept wide
- ROI all electronic – new revenue
- Reduced coverage evening and nights



EHR Participation For HIM

- Worked with IS and vendors to establish categories for EHR
- Director member or chair of many information management committees for system
- Director consulted on system acquisitions for him issues
- Staff input into scanning processes with is
- Staff evaluation of hardware needs
- Director and supervisors on core teams for EHR implementation
- Director involved with selection and evaluation of new systems for PVHS



Lessons Learned

- More end-user input for EHR design and implementation
- The impact of stand-alone systems on data integrity and accessibility
- Defining the legal health record is much more complex in the electronic world with integrated systems
- Must consider ownership versus access of systems
